Bona Fide Retail Request (BFRR) Program - Individual Request Form

If you are within Windstream's service area and broadband is not currently available, you may submit this form asking that it be made available in your community. If Windstream receives this form from 50 customers or 25% of the retail access lines, whichever is less, in your community's serving area (known as a Carrier Service Area), and if each agrees to subscribe to the service for a minimum of one year, then Windstream must provide it or a comparable service **within one year**. (*The one-year deadline may be extended for reasons such as new construction*.)

To help bring broadband to your area submit this form and return it to Windstream. Windstream will send written confirmation of its receipt of your request, and within 30 days of receiving enough individual BFRR forms to meet the 50-customer/25% threshold, Windstream will notify you of the expected date of broadband availability in your service area. See the "Frequently Asked Questions" on our website for more information.

☐ Yes, I would like to participate in the BFRR program. I am a: ☐ Residence ☐ Business

Customer: _____ _____ _____
First MI Last

Business / Company Name **(if applicable)**: _____

Business / Company Decision Maker Name and Title: _____

Phone number at service address: _____ # of Broadband Lines Requested: _____

Service address: _____
Street. Apt. #, Town/City, Zip

Contact (if different from service address): Name: _____ Phone: _____

Address: _____ E-mail: _____
Street. Apt. #, Town/City, Zip

I verify that the information provided above is true and correct to the best of my knowledge, that I will provide Windstream timely written notice of any changes to this information, and that I have the authority to sign on my or my company's behalf.

Signature of customer: _____ Date: _____

☐ I would like to receive information on how I can sign up others in my community for this program. I understand I may call you at 1-866-406-3784 to obtain more information.

Please return this form by mailing to Windstream Pennsylvania, Inc., Attn: Donna French, Bona Fide Retail Request Program, 109 Crytzer Road, Kittanning, PA 16201

If you have questions about this program, please go to www.windstream.com or contact us at the above address or phone.