

### PUBLIC PARTICIPATION PLAN

DRAFT - 2021



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#### **Southwestern Pennsylvania Commission**

2021

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#### Nepali:

यो फाराम अनुरोध गरिएमा वैकल्पिक ढाँचाहरूमा उपलब्ध छन्। अनुरोध गरेमा बिना शुल्क SPC ले अनुवादन र दोभाषे सेवा उपलब्ध गराउँछ।

थप जानकारीको लागि SPC (412) 391-5590

#### Gujarati:

આ દસ્તાવેંજ વિનંતી પર વૈકલ્પિક ફોર્મેટ્સમાં ઉપલબ્ધ હોય છે. SPC કોઈપણ શુલ્ક લીધા વિના વિનંતી પર અનુવાદ અને અર્થઘટન સેવાઓ પૂરી પાડશે. વધુ માહિતી માટે કૃપા કરી (412) 391-5590 પર SPCને કૉલ કરો.

#### Oriva:

ଏହି ଡକ୍ୟୁମେଷ୍ଟର ଅନୁରୋଧରେ ବୈକଳ୍ପିକ ଫର୍ମାଟରେ ଉପଲକ୍ଷ। କୌଣସି ଚାର୍ଜ୍ ଛଡ଼ା ଏସପିସି ଅନୁବାଦ ଏବଂ ବ୍ୟାଖ୍ୟା ସେବା ପ୍ରଦାନ କରିବ। ଦୟାକରି ଅଧିକ ସୂଚନା ପାଇଁ ଏସପିସି (412) 391-5590 ରେ କଲ୍ କରନ୍ତୁ।

#### Punjabi:

ਇਹ ਦਸਤਾਵੇਜ਼ ਬੇਨਤੀ ਕਰਨ 'ਤੇ ਵਿਕਲਪਕ ਰੂਪਾਂ ਵਿੱਚ ਉਪਲਬਧ ਹੈ। SPC ਬਿਨਾਂ ਕਿਸੇ ਖਰਚ 'ਤੇ ਬੇਨਤੀ 'ਤੇ ਅਨੁਵਾਦ ਅਤੇ ਦੁਭਾਸ਼ੀਆ ਸੇਵਾਵਾਂ ਪ੍ਰਦਾਨ ਕਰੇਗਾ। ਵਧੇਰੇ ਜਾਣਕਾਰੀ ਲਈ ਕਿਰਪਾ ਕਰਕੇ SPC ਨੂੰ (412) 391-5590 'ਤੇ ਕਾਲ ਕਰੋ।

#### Sinhalese:

ඉල්ලීම මත මෙම ලේඛනය විකල්ප ආකෘතිවලින් ලබාගත හැකිය. SPC විසින් කිසිදු ගාස්තුවක් අය කිරීමකින් තොරව භාෂා පරිවර්තන හා භාෂණ පරිවර්තන සේවාවන් සපයනු ඇත. කරුණාකර වැඩි දුර විස්තර සඳහා (412) 391-5590 ඔස්සේ SPC අමතන්න.

#### Marathi:

हा दस्तऐवज विनंतीनुसार पर्यायी स्वरूपांमध्ये उपलब्ध आहे. विनंतीनुसार SPC भाषांतर आणि अर्थविवरण सेवा विनामूल्य प्रदान करेल. अधिक माहितीसाठी कृपया SPC ला (412) 391-5590 येथे कॉल करा

অনুরোধ জানালে এই ডকুমেন্টটি অন্যান্য ফরম্যাটেও পাওয়া যায়। অনুরোধ জানালে spc কোনও চার্জ ছাড়াই অনুবাদ এবং ব্যাখ্যা করার পরিষেবা প্রদান করবে। আরও তথ্যের জন্য অনুগ্রহ করে (412) 391-5590 নম্বরে spc কে ফোন করুন।

Hindi:
यह दस्तावेज़ अनुरोध पर वैकल्पिक फॉरमेट में
उपलब्ध है।
एस पी सी (SPC) अनुवाद और व्याख्या सेवाएं
अन्रोध पर बिना शुल्क उपलब्ध कराएगी।

कृपया अधिक जानकारी के लिए (412) 391-5590 पर एस पी सी (SPC) को कॉल करें। Sindhi:

درخواست جي صورت ۾ هي دستاويز متبادل ٻولي ۾ دستياب آهي. درخواست جي صورت ۾ SPC ترجمي ۽ ترجماني جون مفت خدمتوڻ فراهم ڪندي. مهرباني ڪري وڌيڪ معلومات لاءِ -391 (412)

5590 تي SPC کي کال کريو.

#### :Urdu

یہ دستاویز درخواست کیے جانے پر متبادل اشکال میں دستیاب ہے۔ SPC درخواست کیے جانے پر ترجمہ اور ترجمانی کی خدمات مفت فراہم کرے گا۔ SPC کو 5590-391 (412) پر کال کریں۔

The Southwestern Pennsylvania Commission (SPC) hereby gives public notice that it is the policy of the Commission to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, Executive Order 12898 on Environmental Justice, and related statutes and regulations in all programs and activities. Title VI and other related statutes require that no person in the United States of America shall, on the grounds of race, color, sex, national origin, age, or disability, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which SPC receives federal financial assistance. Any person who believes they have been aggrieved by an unlawful discriminatory practice by SPC under Title VI has a right to file a formal complaint with the Commission. Any such complaint must be in writing and filed with SPC's Title VI Coordinator within one hundred eighty (180) days following the date of the alleged discriminatory occurrence. For more information, or to obtain a Title VI Discrimination Complaint Form, please see our website at: spcregion.org or call 412-391-5590.

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# INTRODUCTION 1

The Southwestern Pennsylvania
Commission (SPC) is the designated
Metropolitan Planning Organization
(MPO) for the ten-county Southwestern
Pennsylvania region.

Read About Us >

### SECTION 1 INTRODUCTION

#### 1.1 About Us

The Southwestern Pennsylvania Commission (SPC) is the designated Metropolitan Planning Organization (MPO) for the ten-county Southwestern Pennsylvania region. As the official MPO, we are responsible for regional transportation planning activities. As such, we direct the use of state and federal transportation funds — approximately \$23 billion through 2045. We don't do this alone. We work with interested parties to ensure our planning and programming efforts represent the needs of the entire region. How we do that is documented in this plan, the *Public Participation Plan*.

Interested parties include citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrian walkways and bicycle transportation facilities, representatives of the disabled, and other interested parties.

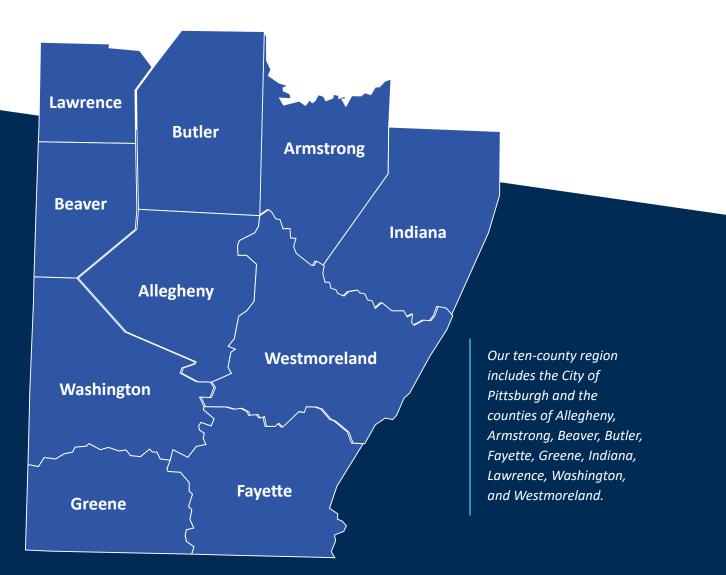
**Transportation planning and programming** consider all transportation
modes important to you and the regional
system. Transportation planning sets goals and
evaluates transportation needs for the entire
region. Transportation programming chooses
and allocates funds to projects that meet the
identified needs of the region.





# Our commitment to these activities is reflected in our Mission Statement:

The Southwestern Pennsylvania Commission is the cooperative forum for regional collaboration, planning, and public decision-making. The Commission develops plans and programs for public investments; fulfills federal and state requirements for transportation, economic development, and local government assistance programs; and operates with public involvement and trust.





#### 1.2 How Can I **Contact SPC?**

You can contact our Public Involvement Specialist for more information on this Public Participation Plan or our regional transportation planning activities:



**Public Involvement Specialist** Southwestern Pennsylvania Commission

Two Chatham Center, Suite 500 112 Washington Place Pittsburgh, PA 15219-3451



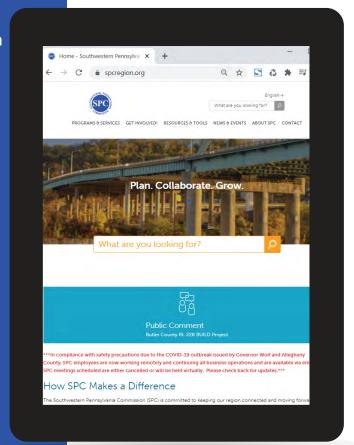
Telephone: (412) 391-5590

Fax: (412) 391-9160



Email: comments@spcregion.org

Website: spcregion.org





#### 1.3 What is the Public **Participation Plan?**

This document provides an outline of the tools and techniques we use to inform and engage the public throughout our transportation planning and programming processes. The plan must comply with federal participation plan regulations and guidelines for metropolitan transportation planning and programs (See Section 2.1). This guidance helps to ensure that our Public Participation Plan provides opportunities and access for all individuals to provide input on key transportation planning, policy and investment decisions. The document can be referenced at any time by the public and other planning agencies to learn how to participate, see our methods for sharing information, and identify opportunities to provide input.

Activities outlined in this Public Participation Plan are also coordinated with statewide transportation planning and participation efforts (Statewide Public Participation Plan).

The effectiveness of the Public Participation Plan is regularly evaluated. When necessary, the plan is updated, made available for public comment, and adopted. See Section 4.2D for more details.

> This guidance helps to ensure that our Public Participation Plan provides opportunities and access for all individuals to provide input on key transportation planning, policy and investment decisions.

#### 1.4 Public Participation Goals

Our overall public participation goal is to educate and communicate with our region's residents. We accomplish this overall goal by executing the five goals outlined below.

#### Goal 1:

#### Inform and Educate the Public

We provide accessible information to the public and provide timely public notice. We provide clear, accurate, and relevant information using varied communication tools. In addition to informing, we also educate the public about the planning process and provide supportive policy, program, and technical information. Finally, we enhance the public's understanding with tools that help them visualize and relate to our various planning activities. This allows the public to provide more informed feedback.



The Public refers to all individuals or groups in the SPC region.

#### Goal 2:

#### Reach Out and Build

#### Connections

We continue to reach out and connect with the traditionally underserved portions of the population to invite them to participate. The traditionally underserved includes minority, non-English speaking, and lowincome groups. We continue to prioritize diversity in engagement by building new relationships with organizations and communities that serve these populations.

#### Goal 3:

#### **Engage the Public and Encourage Continued Participation**

We continuously engage with the public to encourage meaningful participation. This process includes:

- Providing various ways to engage and communicate with the public
- Responding to comments and questions in a timely manner
- Using our network of partners for help with responses as needed



We inform the public of the decision-making processes each time we request public comment on a planning activity.

We present this to the public at the beginning of each planning activity and throughout the engagement process. We document all public input.

Communicating with the public is a key element to developing our planning goals and outcomes. We encourage input, respond in a reasonable and timely manner, and include comments as feedback to decision-makers to shape the planning process. It is important to note that our regular meetings are open to the public and feature a public comment opportunity.

#### Goal 4:

#### **Use Public Input to Shape Policies, Plans, and Programs**

We inform the public of the decisionmaking processes each time we request public comment on a planning activity. We present this to the public at the beginning of each planning activity and throughout the engagement process. We document all public input. This documentation provides a record of all comments and

assists our staff and committees as they consider comments. We then use the documented comments to help develop transportation plans and programs. Our process of incorporating public input into the transportation planning process is transparent and consistent with the provisions outlined in this Public Participation Plan.

#### Goal 5:

#### **Evaluate Public Participation Strategies**

We continually monitor the public engagement process to sustain best practices in public participation. We use an outline for evaluating and improving this document and the strategies that guide how we engage the public.



Our process of incorporating public input into the transportation planning process is transparent and consistent.



**Goal 1: Inform and Educate** the Public



**Goal 2: Reach Out and Build Connections** 



**Goal 3: Engage the Public and Encourage Continued Participation** 



**Goal 4: Use Public Input to Shape Policies, Plans, and Programs** 



**Goal 5: Evaluate Public Participation Strategies** 

# FEDERAL GUIDANCE AND CONSULTATION

Our Public Participation Plan must comply with federal guidance associated with transportation planning and programming.

See How >

#### SECTION 2 FEDERAL GUIDANCE AND CONSULTATION

Our Public Participation Plan must comply with federal guidance associated with transportation planning and programming. We also consult with interested parties to gather feedback before the plan is adopted.

#### 2.1 FEDERAL GUIDANCE

Consideration for public participation in the transportation planning and programming process was included in legislation as early as 1991 with the passage of the Intermodal Surface Transportation Efficiency Act (ISTEA) and its successor, the Transportation Efficiency Act for the 21st Century (TEA-21). The requirement for MPOs to establish a Public Participation Plan was identified in 2005 with the passage of the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU).

Below is an excerpt from SAFETEA-LU:

The MPO shall develop and use a documented participation plan that defines a process for providing citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrian walkways and bicycle transportation facilities, representatives of the disabled, and other interested parties with reasonable opportunities to be involved in the metropolitan planning process. (§ 450.316(a) Interested parties, participation, and consultation)



Recent legislation including the Moving Ahead for Progress in the 21st Century (MAP-21); and the current Fixing America's Surface Transportation Act (FAST Act) have further refined and expanded the requirements of MPOs in planning processes and public participation. SPC regularly monitors all state and federal

guidance related to MPOs and adjusts processes and policies accordingly.



#### 2.2 Consultation

In 2007, we developed the first Public Participation Plan with help from a wide range of interested parties. We developed the first draft to begin the dialog, using guidance from SAFETEA-LU legislation and training sponsored by the National Transit Institute (NTI).

The Public Participation Plan is a dynamic document, and periodic updates ensure that the Plan reflects current conditions and practices. For subsequent updates in 2011, 2012, 2015 and 2021, interested parties were consulted in updating the Public Participation Plan.

These interested parties include:

- The Public
- Affected Public Agencies
- Representatives of Public Transportation Employees
- Freight Shippers
- Providers of Freight Transportation Services
- Private Providers of Transportation
- Representatives of Users of Public Transportation
- Representatives of Users of Pedestrian Walkways and Bicycle Transportation Facilities
- Representatives of the Disabled
- Other Interested Parties

We used feedback and suggestions from these interested parties to update the final draft Public Participation Plan. Then we presented it for formal public review and comment as described in Section 4.



We used feedback and suggestions from these interested parties to update the final draft Public Participation Plan.

#### **SECTION 3**

# ACCESS AND INFORMATION FOR ALL

We seek to increase the number of participants and meaningful input throughout the planning process.

See How >

# ACCESS AND INFORMATION FOR ALL

We seek to increase the number of participants and meaningful input throughout the planning process. This includes traditionally underserved populations. Our priority is to build new relationships with community organizations to increase the diversity and number of participants who engage in activities.

#### 3.1 Environmental Justice

Title VI of the Civil Rights Act of 1964 and the 1994 President's Executive Order on Environmental Justice #12898 state that no person or group shall be excluded from participation in, or denied the benefits of, any program or activity utilizing federal funds. Federal law requires each federal agency or organization receiving federal funds to identify any disproportionately high and adverse health or environmental effects of its programs on minority and low-income populations. This means we must evaluate our plans and programs for Environmental Justice sensitivity. This includes expanding our outreach efforts to low-income, minority, and other disadvantaged populations.

Environmental Justice (EJ) refers to the fair treatment and meaningful involvement of all people regardless of race, ethnicity, income, national origin, or educational level with respect to the development, implementation, and enforcement of environmental laws, regulations, and policies.

This Public Participation Plan outlines the planning process that we use to identify, seek out, and engage Environmental Justice populations. Title VI of the Civil Rights Act of 1964 states the foundation of these efforts:

"No person in the United States shall, on the basis of race, color, or national origin be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program receiving Federal financial assistance."

--Title VI of the Civil Rights Act of 1964 (42 U.S.C. 2000)

The President's 1994 Executive Order on Environmental Justice states:

"Each Federal agency shall make achieving environmental justice part of its mission by identifying and addressing, as appropriate, disproportionately high and adverse human health or environmental effects of its programs, policies, and activities on minority populations and lowincome populations."

--Executive Order 12898, Federal Actions to Address Environmental Justice in Minority Populations & Low-Income Populations, 1994

#### A. Targeted Outreach Areas

Our public outreach process includes Public Participation Panels in each of the region's ten counties (see Section 4.2.A). The Panels reflect the diversity of the region and its population to ensure broad participation and input throughout the planning process. The following pages describe our public participation and outreach strategies related to Environmental Justice/Limited English Proficiency. To provide additional **Environmental Justice/Limited English** Proficiency information every two-years we prepare a Report on Environmental Justice. You can view the Report on Environmental Justice on our website at spcregion.org, at our offices, or by calling (412) 391-5590.

We use the Report on Environmental Justice to evaluate access to public participation opportunities. Our staff carefully analyzes the relationship between the region's populations and its regional investments, plans, and programs. We identify environmental justice communities and target outreach to these areas through geographic analysis. For example, we use geographic analysis of targeted outreach areas to be sure we hold public meetings at accessible locations within our communities. Additionally, we reach out to organizations that target these communities and distribute information to them.

#### 3.2 Limited English **Proficiency**

"Limited English Proficient" or "LEP" persons are those with a limited ability to read, speak, write, or understand English. LEP persons are not able to communicate effectively in the English language,

regardless of their proficiency in another language. People who are multi-lingual, or those that speak one or more languages in addition to being proficient in English, are not LEP.

#### A. LEP Assessment

As a recipient of federal financial assistance, we must reduce language barriers that can prevent meaningful access to our programs, information, and services by LEP individuals. As part of this effort we complete a "Limited English Proficiency Self-Assessment" or LEP Assessment, designed to balance four factors:

- 1. Demography: number and/or proportion of LEP persons served and languages spoken in service area.
- 2. Frequency: rate of contact with service or program.
- 3. Importance: nature and importance of program/service/plan to people's lives.
- 4. Resources: available resources, including language assistance services. The number and/or proportion of LEP persons served and languages spoken in the service area.

We reviewed US Census Bureau 2010-2014 American Community Survey (ACS) 5-year estimates and found four language groups in our region that meet Department of Justice "safe harbor" thresholds.

#### **Regional LEP Estimates:**

- 7,495 Spanish or Creole LEP persons
- 5201 Chinese LEP persons
- 3,238 Italian LEP persons
- 2,068 Indic Languages LEP persons



You can view a more detailed analysis showing LEP populations by county and municipality (Limited English Proficiency Report) on our website spcregion.org, at our offices, or by calling (412) 391-5590.

#### **B.** Meaningful Access for **LEP Persons**

We strive to provide LEP individuals with meaningful access to key transportation planning decisions and opportunities to become involved in the regional planning processes. We use one or more of the following tools to reasonably accommodate LEP individuals:

- Provide translated copies of materials in Spanish or Creole, Chinese, Italian, Indic Languages and others if requested.
- Work with a third party to provide interpretation and translation during public meetings upon request with 72 hours advanced notice. If you request assistance with less than 72 hours' notice, we will attempt to resolve the request with the best available resources and accommodations.

- Send meeting announcements, press releases, and public notices to organizations that serve LEP and non-English-speaking persons (included for reference in Appendix C and on our website at spcregion.org).
- State in notices that we provide assistance related to sight, language, or hearing with 72 hours advanced notice for public involvement activities (see Section 4.1J).
- State in all vital documents that translation is available in Spanish, Italian, Traditional Chinese and Indic. Translations are free of charge upon request. We contract with interpretation and translation providers for these services without cost to the requesting individual.
- We can satisfy most service requests within ten business days for translation services requested after a completed planning activity.

#### 3.3 Americans with **Disabilities Act (ADA)/ Section 504/508 Compliance**

We select locations and provide meeting materials that do not limit or prohibit individuals from taking part in the process to provide a positive participation experience for all individuals.

#### A. Meaningful Access for **Persons with Disabilities**

Section 504 of the Rehabilitation Act of 1973 states that no qualified handicapped person shall, solely by reason of his handicap, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity that receive or benefits from federal financial assistance. Section 508 extends accessibility protections to information and communications technology. To comply with Section 504/508, we may use one or more of the following tools to reasonably accommodate people with disabilities:

- · Use locations that maximize accessibility to transit and van service
- Use locations with the latest in mobility, perception, and access according to ADA standards
- Provide copies of materials in 14-point or larger type with advanced notice
- Provide Braille or raised-print notices and materials with advanced notice

- Provide sign language interpreters with advanced notice
- Record materials to audio/visual media
- Verbalize information provided through visual presentations or written materials
- · Structure seating to provide visibility for participants who lip-read upon request
- Mount microphones at wheelchair height
- Provide hand-held microphones to participants
- · Present meetings through video or teleconferencing to allow off site participation
- Assess accessibility of information posted on SPC websites

For more information, please see SPC's Title VI Program.

#### 3.4 Tribal Consultation

We consult tribes with ancestral homelands within our region regarding decisions that may affect tribal rights and interests regarding transportation planning. We are committed to government-to-government consultation with tribes on actions that affect identified tribal rights and issues. Consultation means respectfully and effectively communicating in a cooperative process before deciding or acting. Our goal is to achieve mutually beneficial priorities, programs, and interests.



We select locations and provide meeting materials that do not limit or prohibit individuals from taking part in the process.

This consultation may include one or more of the following:

- Inform all Tribal Liaisons regarding transportation plan documents and updates
- Provide documentation, information, maps, and other visual aids to the **Tribal Liaisons**
- Accommodate requests for further detail or information in a reasonable and timely manner

You can find a complete list of Tribal Liaisons with interests in our region in Appendix D of this document.



#### 3.5 Elderly, Non-Car Households, and other **Traditionally Underserved**

We seek to attract new audiences to our meetings—especially low-income, noncar, disabled, and elderly populations. These groups are considered "traditionally underserved." Common barriers to traditionally underserved communities are largely related to accessibility. When we notify these communities about upcoming meetings, it may be difficult for them to attend due to time and transportation constraints. Many members of these communities do not have access to a car. In addition, our elderly population is one of the largest concentrations in the United States. Therefore, outreach efforts to the elderly community are even more important.

We recognize these challenges and try to involve and inform members of a broad and diverse community with proactive outreach methods. Our Public Involvement Specialist:

- Actively seeks out community groups with members of traditionally underserved communities
- Participates in their community meetings
- Helps to provide information and resources through in-person participation

Upon request, we provide reasonable accommodation regarding requests for documentation, maps, and resource materials for members of the public.



Upon request, we provide reasonable accommodation regarding requests for documentation, maps, and resource materials for members of the public.

Our CommuteInfo Program can provide information on available transportation resources to those who need assistance to travel to public meetings upon request. To find more information regarding transportation options for public meetings, please contact us at 1-888-819-6110 or visit commuteinfo.org.

#### 3.6 Title VI Discrimination **Complaints**

Our Title VI Complaint Procedure explains the process we use to investigate complaints, while treating all complainants and respondents fairly. This procedure applies to all external complaints relating to any program or activity administered by:

- SPC or our subrecipients, consultants, and contractors and
- Filed under Title VI of the Civil Rights Act of 1964 (including its Disadvantaged Business Enterprise and Equal Employment Opportunity components), as well as other related laws that prohibit discrimination on the basis of race, color, disability, sex, age, low income, national origin or Limited **English Proficiency**

Additional statutes include, but are not limited to, Section 504/508 of the Rehabilitation Act of 1973, the Civil Rights Restoration Act of 1987, and the Americans with Disabilities Act of 1990.

These procedures are part of an administrative process that does not provide punitive damages or compensation for the Complainant. The law prohibits intimidation or retaliation of any kind. Please see Appendix E for our Title VI Discrimination Complaint Procedure, including details on how and where to submit a complaint.



We seek to attract new audiences to our meetings—especially low-income, non-car, disabled, and elderly populations. These groups are considered "traditionally underserved."

# HOW TO PARTICIPATE

We use a wide range of communication tools and engagement techniques to obtain meaningful participation.

See tools and techniques >

#### **SECTION 4:** HOW TO PARTICIPATE

We use a wide range of communication tools and engagement techniques to obtain meaningful participation. Our Public Participation Plan outlines these tools and techniques and assists members of the public, stakeholders, and other interested parties to find the necessary information to participate in the planning process.

#### 4.1 Information Sharing, **Notifications and** Requests

#### A. Public Involvement Specialist

To better serve the needs of a diverse regional community and its corresponding stakeholders, we have a Public Involvement Specialist on staff. The Public Involvement Specialist:

- Communicates activities to parties interested in the transportation planning process
- Provides resources and educates the public in a specific and timely manner
- Acts as a contact for the public
- Responds to comments and inquiries regarding SPC's programs and policies
- Represents SPC at transportation-based activities in the community
- Looks for specific opportunities to engage a wide variety of individuals, groups, and interested parties, including the disabled, elderly, lowincome, minority, and Limited English Proficiency populations

#### **B. Interested Parties**

To create and implement transportation plans with long lasting benefits, we identify appropriate stakeholders. An interested party or stakeholder is any person or group affected by a transportation plan, program, or project. In accordance with the FAST Act, interested parties will include "citizens, affected public agencies and staff, representatives of public transportation employees, providers of freight transportation services, private providers of transportation services, representatives of users of public transportation, representatives of bicycle and pedestrian walkways facilities, representatives of the disabled, and other interested parties. Citizens include the general public; environmental health, neighborhood, and civic organizations; and traditionally underserved communities such as people with disabilities, and/or low-income, minority, elderly, and Limited English Proficiency."

#### C. SPC Website spcregion.org

We utilize our organization's website to regularly update the public with the latest information regarding our planning efforts and the status of specific plans and projects. You can view transportation plans, activities, and archives through our website in conjunction with additional resources.

#### **D. Contact Lists**

We maintain up-to-date contact information for individuals, stakeholders, the media, and interested organizations and groups. As new parties become involved in our planning and outreach efforts, we expand our lists. To collect this valuable information, we use the following techniques:

- Mail and email list registration at public meetings
- Mail and email list registration on website or via email
- Working with existing stakeholders and professional, civic and community organizations to suggest potential participants or encourage their members to participate

#### **E. Speakers Network**

SPC is happy to provide speakers on the regional transportation planning process and transportation plans at the request of civic groups, professional organizations, neighborhood associations, and other groups. Our Speakers Network includes our staff, with assistance from PennDOT, regional transit agencies, member planning agencies, and bicycle/pedestrian and freight communities.

#### F. Communications Channels

Our communications department provides frequent updates to engage the public. We use multiple forms of media to increase public involvement and the following methods to provide information to those looking for it:

#### Create and maintain new forms of technology and media

We use social media platforms such as <u>Facebook</u>, <u>Twitter</u>, and <u>YouTube</u> to quickly and easily reach our community members. These methods enhance outreach and we update them as more members of the community access social media.

#### Produce and Distribute Brochures/Fact Sheets/Videos

We use brochures, fact sheets and videos to inform interested parties about SPC and our planning process. You can access current materials at public meetings, by written request, or on our website. We provide non-English language or special format versions upon request.

# Conduct Surveys and Focus Groups We collect feedback directly from the public through surveys. We also obtain feedback on specific topics or transportation plans during focus groups. We provide non-English language or special format versions upon request.

For more information on SPC's EJ program, please see <a href="mailto:spcregion.org">spcregion.org</a> for the most current EJ reports.

#### **G.** Regional Document Review Network

We provide local access to our documents and plans using the following methods:

- We maintain a Regional Document
  Review Network of libraries located
  throughout our 10-county region. We
  provide notification on how to access
  materials for public review during our
  public comment periods. We maintain
  an up-to-date listing of recognized
  libraries in the SPC region using
  educationbug.org.
- We also provide notification to our county planning and development offices in each of our 10 counties, as well as the City of Pittsburgh. You can find a list of these locations in Appendix B of this document.
- We provide documents for public review online at our website (spcregion.org).

#### H. Reaching Minority, Low-Income and Other Potentially Disadvantaged Populations

SPC ensures that low-income, minority, and other potentially disadvantaged populations are correctly identified and subsequently engaged in each step of the transportation planning process. This allows SPC and its planning partners to appropriately weigh the effects of transportation plans and programs on the populations they serve. Input from the public and relevant organizations is incorporated at each stage of the transportation planning process, from the assessment of regional needs to the production of the final plan report.

We identify opportunities and strategies that will provide these communities greater access to the transportation planning process. Efforts to involve these groups may include, but are not limited to the following:

- Identifying areas in our region with concentrations of low-income, minority, and other potentially disadvantaged populations
- Identifying organizations that work directly with these communities
- Posting notification of meetings, public hearings, and open houses in newspapers, on our website, in newsletters, through contact lists, and our partners' communication networks
- Publishing notification of meetings, public hearings, public comment periods, and open houses in LEP languages (see <u>Section 3.2</u>)
- Issuing guidance to our member governments and providing Census data for use in ensuring their Public Participation Panel appointments are reflective of the demographic profile of their jurisdictions
- Regularly updating our EJ analysis to ensure that low-income, minority and other potentially disadvantaged populations are correctly identified

These steps help to build relationships with key leaders and organizations and ensures the plan/program proposed does not unjustly burden any group. For more information, please see <a href="mailto:specification.org">specification.org</a> for the most current EJ reports.

#### I. Provide Visual Tools

The world is an increasingly more visual place, especially in terms of education and information. We recognize this and adapt methods to help citizens understand different proposals, impacts, and possible outcomes related to regional transportation programs and plans. Visualization techniques used to illustrate these concepts may include:

- Static and interactive mapping with a variety of base layers (aerial, street map, topographic, etc.) to portray various transportation, demographic and socioeconomic information
- Photographs, sketches, artist renderings, images, diagrams, charts, and other graphics
- Scenario planning exercises
- Web broadcasts
- Interactive kiosks
- Interactive data visualization tools such as Tableau and ArcGIS Story Maps

**Major Decisions** include the adoption or major amendment of the Long-Range Transportation Plan (regional plan), Transportation Improvement Program (TIP), Air Quality Conformity Determination, or other significant transportation plan or program.

#### J. Publicize SPC Activities

We advertise our activities using various media and social outlets. These advertisements may include distributing press releases to the media, posting on social media, sending meeting invitations, and posting public involvement activities on our website. We develop appropriate strategies for the scope and timeframe of the specific project or plan.

#### **Public Notice Policies**

Reaching out to 2.6 million citizens in 10 counties, in a direct, yet cost-effective manner requires a multi-faceted approach. To ensure that the public has plenty of opportunity to participate in the regional planning process, we provide timely notification, complete information, and full public access to key decisions.

We publish formal public notices to announce the following types of events and participation opportunities:

- Our annual meeting schedule advertised annually
- Special or rescheduled Commission meetings—advertised 24 hours in advance
- Comment periods—advertised at least 30 days prior to the date the Commission schedules a formal act on any major decisions (see Section 4.2C)
- Meetings related to Public Comment periods—advertised at least 7 days in advance (see Section 4.2C)

We share the public notices for these events using the methods listed below:

- We use paid legal and/or display advertisements. We place one paid advertisement in a newspaper of general circulation and one in a newspaper with circulation targeted to minority communities (included for reference in Appendix C and on SPC's website at spcregion.org).
- We also distribute public notices to other media outlets or organizations that serve targeted outreach groups identified in our Environmental Justice and Limited English Proficiency analyses (included in <u>Appendix C</u> and on SPC's website at <u>spcregion.org</u>).
- We post the notice on the agency's website at <u>spcregion.org</u>.
- We post the notice at SPC's offices.

Public notices provide the following information (where applicable):

- Type or event or activity
- Subject of event or activity
- Date, time, and location of event or activity
- Start and end dates for public comment periods
- Contact information (Address, Telephone Number, email address and/ or website)
- Brief summary of the proposed action, plan, program, or amendment
- How to access the draft plan or materials
- Instructions to provide formal public comments

- Offer to provide accommodations for people with Limited English Proficiency, people with disabilities, and accommodations related to sight, language or hearing
- Statement that the public process satisfies the Program of Projects requirements of the Federal Transit Administration requirements for the transit agencies within the SPC region

#### **K. Response to Special Requests**

We periodically receive special requests to perform an analysis that isn't considered as part of the planning process, or other special data or information. We determine the reasonableness of each request by the preparation time, costs to respond, and the relevancy to the transportation planning process and the agency mission. Then we respond to all special requests on an individual basis.

**Reasonableness** (as used in this document) parameters will evolve around the preparation time and costs to respond, as well as the relevancy to the transportation planning process and the agency mission.

#### L. Right to Know Law Requests

The Pennsylvania Right to Know Law, 65 P.S. §67.101 et seq. establishes the standards for the provision of access to public information held by Commonwealth, Local, Legislative, and Judicial agencies in Pennsylvania. Our Right to Know Law Policy sets forth the guidelines, process, and procedures with respect to requests made for access to our records. You can find the Right to Know Law Policy on the SPC website or by calling SPC at (412) 391-5590.

#### 4.2 Public Engagement **Opportunities**

We encourage public participation through a meaningful engagement process. This process includes providing various ways to engage and communicate with the public during:

- Public Participation Panel Meetings
- Planning Decision Points
- SPC Meetings and Public Meetings
- Commission Meetings

Traditionally, we have conducted these activities in-person; however, we use virtual/online options to accommodate unforeseen health and safety issues (i.e., COVID-19 pandemic) and/or provide alternative options for participants. The following pages outline the methods we use to gather public input and how the public can take a more active role in transportation planning.

#### A. Public Participation Panels

Public Participation Panels are a key part of our outreach program. Each county in our region has a Panel with a minimum of 15 members. Together, the Panels include more than 300 members throughout Southwestern Pennsylvania. County Commissioners appoint Panel members, intended to reflect the diversity of their area. We work in partnership with the Panels to provide the public with direct, ongoing access to the regional planning and decision-making processes.

#### **Panel Roles**

Panel members have multiple roles, including to:

- · Provide input on the regional transportation planning process and the Commission's major decisions
- Develop community contacts and partnerships
- Provide two-way information flow with the public
- Provide local perspectives on impacts of transportation issues affecting their communities
- Recommend venues and topics for public meetings

The Panels also assist in the formal public review and comment periods on major transportation decisions. The Panel(s) most affected by the decision(s) meet to discuss the decision or issue. They may hold inperson or virtual community meetings for the general public to give broader public input to major decisions.

Unless there is an emergency requiring the Southwestern Pennsylvania Commission to act within a shorter period, we give the Panels a minimum of 30 days to review and comment on documents and/or information concerning major decisions. During the 30day timeframe, the affected Panel(s) hold a public meeting to gather local input. Our staff and planning partners are available as resources to assist the Panel members.

The Public Participation Panels Guidebook is available to all Panel members and outlines the roles and responsibilities of the Panels and Panel members.

Public Engagement Opportunities

Commission Meetings

SPC Meetings and Public Meetings



Public Participation Panel Meetings

Planning Decision Points

#### Public Participation Panel Meetings

Each county in our region has a Public Participation Panel with a minimum of 15 members appointed by County Commissioners. Panel meetings are held for them to provide input on transportation planning processes and major decisions.

## Planning Decision Points

Before acting on major transportation planning decisions, SPC provides at least 30 days for public review and comment. Information on how to access documents is provided on our website and via our Document Review Network.

# SPC Meetings and Public Meetings

Our regular SPC meetings and Public Meetings always include opportunities for public comment. You can find an online calendar of upcoming public meetings on our website: spcregion. org/events/.

#### Commission Meetings

We hold Commission Meetings quarterly that are open to the public for comment. If a person is unable to comment during a scheduled meeting time, they can submit their comments in written, verbal, or electronic form.



#### Membership

Every two years, county commissioners (in Allegheny County, the County Executive and the Mayor of Pittsburgh) appoint Panel members using the general guidance for Panel composition stated below.

General guidance for Panel composition:

- Panel members represent the diverse population and interests in each county. The appointing bodies consider the federal guidance on Environmental Justice when appointing members. These demographic profiles are available on SPC's website at spcregion.org or by calling (412) 391-5590.
- Each Panel includes a minimum of fifteen members.
- Members serve two-year terms, corresponding with the TIP update cycle.

- Each county chooses to appoint either Co-Chairpersons or Chairpersons and Vice- Chairpersons, collectively called "Chairpersons". Each Panel will approve selections.
- Persons interested in serving on a Panel should contact their County Commissioners (in Allegheny County, the County Executive and the Mayor of Pittsburgh). For more information, please call our office at (412) 391-5590.

Chairpersons maintain their Panel's organization, plan and run meetings, and address Panel member issues. They work with our staff to organize formal input and inform the Commission of the Panel's comments.

As needed, we hold regional workshops for all Panel Chairpersons to discuss issues, educate members, encourage consistency, and continuously improve.



#### Panel Meetings & Informational Workshops

We ensure that Panel meetings comply with accessibility and notice standards as detailed in Section 4.1J.

#### In addition to regular Panel meetings, we may hold information workshops to:

- Provide the Panel(s) with information regarding the transportation planning process
- Provide further information about a plan prior to a public meeting
- Discuss Panel(s) organization and direction of the Panel(s)

These forums or workshops are informal and allow the panel members to engage with subject matter in a relaxed format. These workshops and Panel meetings may be held virtually to provide additional opportunities for public participation.

#### **Panel Work Groups**

We may assemble topical work groups from among Panel members. These work groups may focus on specific transportation-related topics (i.e., bike/ped safety, transit or tourism) and include representatives from across the 10-county region.

A **Major Amendment** is any amendment to a long-range transportation plan or Transportation Improvement Program (TIP).

#### **B. Planning Decision Points**

We value the effort of stakeholders and the public to participate in the regional planning process. We provide at least 30 days for public review and comment (45 days in the case of the Public Participation Plan) before acting on major decisions. The Public Participation Plan defines a major decision as the official adoption of:

- Regional Long Range Transportation Plan
- Transportation Improvement Program (TIP)
- Major Amendment to the regional plan or TIP
- Air Quality Conformity Determination
- Public Participation Plan

See page 33 for more details on our plans and processes.

#### C. Public Review and Comment Period Requirements

We follow the Public Notice Procedures described in <u>Section 4.1J</u> to inform the public and interested parties of public review and comment periods.

We provide notice at least 30 days before the scheduled Commission adoption of a major amendment to a regional long range transportation plan, Transportation Improvement Program (TIP), or Air Quality Conformity Determination. Similarly, we provide public notice at least 45 days prior to the scheduled Commission adoption of an updated Public Participation Plan.

We provide notification on how to access materials for public review during our public comment periods. We maintain an up-to-date listing of recognized libraries in the SPC region using educationbug.org. We also provide notification on how to access documents to our county planning and development offices in each of our 10 counties, as well as the City of Pittsburgh. You can find a list of these locations in Appendix B of this document. We also provide documents for public review online at our website (spcregion.org). Information on where and how to access public comment documents is in the Public Notices (see Section 4.1J).

We hold a minimum of one public meeting before the Commission acts on any major decision. This public meeting may be part of a regular Commission meeting or as a separate public meeting. We include the time and location of all public meetings on major decisions in the public notice.

#### D. Additional Public Review and Comment Periods

If the draft Regional Long Range
Transportation Plan, Transportation
Improvement Program (TIP), Air Quality
Conformity Determination, or major
amendment changes significantly during
the initial public review and comment
period, we hold an additional 30-day public
review and comment period before the
Commission acts.

If the draft Public Participation Plan changes significantly during the initial public review and comment period, we hold an additional 45-day public review and comment period before the Commission acts.

We conduct additional public review and comment periods with the same procedures for regular public comment periods listed in this section.

#### The Regional Long-Range Transportation Plan

The Regional Long-Range Transportation Plan (regional plan) is a long range (20+ years) strategy and capital improvement plan. It guides the investment of public funds in multimodal transportation facilities in the context of the regional vision, goals and strategies. The regional plan also helps develop the region's Transportation Improvement Program (TIP), a short-range capital improvement program for implementing the highest priority transportation projects over a four-year period. We update the regional plan, at a minimum, every four years with input from interested parties.



#### Our public participation process for the regional plan typically follows these steps:

**Step 1:** Public Participation Panels gather initial input (when update cycles correspond, this can occur with the TIP update).

Step 2: We compile the initial input and use it to design the next phase of outreach and participation, such as workshops and other public meetings.

**Step 3:** We use ongoing input to develop draft regional plan materials with help from interested parties.

**Step 4:** We provide notification on how to access draft regional plan materials for review and comment by the public and interested parties. This process includes a 30-day public comment period on the draft regional plan materials, utilizing the procedures noted in Section 4.2C.

**Step 5:** We document all comments and the response to comments and then provide them to the Commission for review.

**Step 6:** We revise draft documents, as needed, to reflect comments received from the public.

**Step 7:** The Commission reviews and votes on the regional plan.

Step 8: We develop a Public Participation Report to document all comments received, the responses to comments, and the public participation and outreach activities.

Step 9: We will produce the adopted and approved regional plan document and make it available to the public.

Throughout the process, long range plan materials will be available on our website, spcregion.org and at our offices. We will provide long range plan materials

in additional languages as requested and in accordance with procedures for accommodating Limited English Proficient persons and persons with disabilities (see Section 3.2 and 3.3 for details). Section 4.1J describes public notices detailing how to access the materials and submit comments.

You can find the regional planning documents on our website at spcregion.org, at our offices, or by calling (412) 391-5590. We will provide hard copies upon request. We provide vital regional plan documents in languages other than English and in alternative formats upon request (see Section 3.2).



#### The Transportation Improvement Program (TIP)

The Transportation Improvement Program (TIP) represents the first four years of the regional Long Range Transportation Plan (20+ year plan). The TIP identifies:

- The region's highest priority transportation projects, including roadway, bridge, transit, active transportation, freight and safety projects
- A four year program of implementation
- Available federal and non-federal funding for the identified projects

We update the TIP every two years through cooperation with local, state, and federal agencies; and input from the general public and interested parties.

The TIP will include project listings for the region's sponsors of Federal Transit Administration-funded projects, referred to as the Program of Projects. The participating agencies for which the MPO public participation process satisfies the Program of Projects requirements include: Beaver County Transit Authority, Butler Transit Authority, Fayette Area Coordinated Transit, IndiGO, Mid Mon Valley Transit Authority, New Castle Area Transit, Port Authority of Allegheny County, Town and Country Transit, Washington County Transportation Authority, Westmoreland County Transit Authority, Southwestern Pennsylvania Commission, and CommuteInfo, a program of SPC.

Throughout the process, TIP materials will be available on our website and at our offices. We will provide TIP materials in additional languages as requested and in accordance with procedures for accommodating Limited English Proficient persons and persons with disabilities (see Section 3.2 and 3.3 for details). Section 4.1J describes public notices detailing how to access the materials and submit comments.



#### Our public participation process for the TIP typically follows these steps:

**Step 1:** Public Participation Panels gather initial input (when update cycles correspond, this can occur with the regional plan update).

Step 2: We use initial input to design the next phase of outreach and participation, such as workshops and other public meetings.

**Step 3:** We use ongoing input to develop draft TIP materials with assistance from interested parties.

Step 4: We draft TIP materials and we provide notification on how to access them for review and comment by the public and interested parties. This process will provide a 30-day public comment period on the draft TIP materials, utilizing the procedures noted in Section 4.2C.

**Step 5:** We document all comments and the responses to comments and then provide them to the Commission.

**Step 6:** We revise daft documents, as needed, to reflect comments received from the public.

**Step 7:** The Commission reviews and votes on the TIP.

Step 8: We will develop a Public Participation Report to document all comments received, the responses to comments and public participation activities that occurred.

**Step 9:** We will produce the approved TIP documents and companion documents (Air Quality Conformity Determination Report, Environmental Justice Report and Public Participation Report) and make them available to the public.

#### Major Amendments to the TIP or **Regional Plan**

Both the TIP and the regional plan are dynamic documents. After the Commission approves the documents, they may change due to budgeted changes in project scheduling and estimated costs. The Federal Highway Administration (FHWA) and the Federal Transit Administration (FTA) will only authorize projects and approve grants for projects where the phase costs by year are in the current approved TIP. A major amendment is any amendment to the TIP or regional plan.

#### Our public participation process for Major Amendments typically follows these steps:

**Step 1:** We inform the public and interested parties of the public review and comment period. We follow the Public Notice procedures described in Section 4.2C.

**Step 2:** We draft the amendments and provide notification on how to access them for review and comment by the public, interested parties, and participating transit agencies listed under Section 4.2D. We hold a 30-day public comment period on the Major Amendment, utilizing procedures noted in Section 4.2.C.

**Step 3:** We document all comments and the response to comments and then provide them to the Commission.

Step 4: We revise draft documents, as needed, to reflect public comments received from the public.

**Step 5:** The Commission votes on the Major Amendment.

**Step 6:** After federal and state approval of the requested changes, we update the appropriate documents and make them available to the public.

#### **Air Quality Conformity Determination Report**

The Air Quality Conformity Determination report is a companion document to the regional long range transportation plan and to the TIP. The Air Quality Conformity Determination report documents the process we use for making the transportation-related conformity determination for ozone, particulate matter and carbon monoxide. The Federal Clean Air Act requires the conformity determination. Our conformity finding is based upon criteria and procedures described in EPA's Transportation Conformity Rule (40 CFR Part 93) and satisfies all applicable conformity requirements.

**Air Quality Conformity Determination** is a review of transportation plans and programs to ensure that they comply with federal clean air requirements. (Changes to the transportation system collectively must not worsen air quality; in areas where air quality does not meet federal standards, transportation plans and programs need to improve the air quality.)

We develop the Air Quality Conformity Determination report as part of the regional plan or TIP update. Section 4.2D describes the public participation and public comment procedures for the regional plan or TIP. We also update the Air Quality Conformity Determination report as required by certain amendments to the TIP or regional plan. In that case we follow the public participation and public comment procedures for major amendments to the regional plan or TIP as described in Section 4.2D.

#### The Public Participation Plan

We also make this document available for public comment before adoption by the Commission. We periodically update the Public Participation Plan when:

- We receive new official planning regulations and procedures
- After we review and evaluate the Public Participation Plan's effectiveness

This Public Participation Plan and subsequent amendments are effective immediately upon adoption by the Southwestern Pennsylvania Commission. This Public Participation Plan supersedes the previous Public Participation Plan (adopted June 2015).

#### Plan Process

You can find the Public Participation Plan (and Public Participation Report) on our website at <u>spcregion.org</u>, at our offices, or by calling (412) 391-5590. The Public Participation Plan is available upon request in languages other than English and in alternative formats (see <u>Section 3.2</u>).

#### Our public participation process for the **Public Participation Plan typically follows** these steps:

**Step 1:** We revise the Public Participation Plan with help from interested parties, including the Public Participation Panels.

Step 2: We hold a 45-day public comment period on the draft Public Participation Plan. We use the procedures noted in <u>Section 4.2C</u>.

**Step 3:** We document all comments and the response to comments and then provide them to the Commission.

**Step 4:** We revise daft documents, as needed, to reflect public comments received. Step 5: The Commission votes on the draft Public Participation Plan.

Step 6: We develop a Public Participation Report to document all comments received, the response to comments, and the public participation and outreach activities.

#### **Consultation in Developing the Public Participation Plan**

In 2007, we developed the first Public Participation Plan with help from a wide range of interested parties. We developed the first draft to begin the dialog, using guidance from the SAFETEA-LU legislation and training sponsored by the National Transit Institute (NTI).

The Public Participation Plan is a dynamic document, and periodic updates ensure that the Plan reflects current conditions and practices. The interested parties listed in Section 2.2 were consulted during subsequent updates in 2011, 2012, 2015 and 2021. We used feedback and suggestions from these interested parties to update the final draft Public Participation Plan. Then we presented it for formal public review and comment as described above.



# **SPC Transportation Plans and Processes**

	Improvement   Transportation Plan		Public Participation Plan (PPP)		
Timeframe	4 years	20+ years	4 year		
Goals	Identify the region's highest priority transportation projects  Develop a multi-year implementation program  Identify available federal and nonfederal funding for the identified projects	Guide the investment of public funds in multimodal transportation facilities  Provide the context for the region's TIP	Ensure all transportation projects and programs are consistent with air quality goals set by the EPA  Confirm consistent goals in the TIP and LRTP for ozone, particulate matter, and carbon monoxide	Describe objectives, strategies, and tools to engage the public and encourage participation in the development of transportation plans and programs	
Update Frequency	2 years	4 years	2 years	As needed	
Typical Public Participation Opportunities	-Public meeting -Public workshops -Survey -30-day public comment period on draft document • Online • Local government offices • Libraries	-Public meeting -Public workshops -Survey -30-day public comment period on draft document • Online • Local government offices • Libraries	-Public meeting -Public workshops -Survey -30-day public comment period on draft document • Online • Local government offices • Libraries	-Public meeting -45-day public comment period on draft document • Online • Local government offices • Libraries	
Opportunities are Shared through Public Notices	<ul><li>Newspaper</li><li>SPC website</li><li>Press release</li><li>Partner agencies</li><li>SPC offices</li></ul>	<ul><li>Newspaper</li><li>SPC website</li><li>Press release</li><li>Partner agencies</li><li>SPC offices</li></ul>	<ul><li>Newspaper</li><li>SPC website</li><li>Press release</li><li>Partner agencies</li><li>SPC offices</li></ul>	<ul><li>Newspaper</li><li>SPC website</li><li>Press release</li><li>Partner agencies</li><li>SPC offices</li></ul>	

#### SPC Meetings and Public Meetings

Our SPC meetings and public meetings include opportunities for public comment. You can find an online calendar of upcoming public meetings on our website: (https:// spcregion.org/events/). We document all public comments and they become a part of the meeting minutes. If the public is unable to comment during a meeting time, they may submit comments in written, verbal, or electronic form.

#### **Commission Meetings**

We hold Commission meetings periodically which are open to the public. People or parties who want to speak at a Commission meeting will be asked to sign in at inperson meetings or identify themselves in a virtual meeting. If a person is unable to comment during a scheduled meeting time, they can submit their comments in written, verbal, or electronic form. Our staff members are available to answer questions regarding directions or special requests in a reasonable manner.

When it is time for public comment, we:

- Call speakers in the order they signed in (if applicable)
- Ask speakers to keep their comments to three (3) minutes, unless otherwise specified
- Encourage speakers or presenters to provide visual aids or handouts for the attendees

The speaker is responsible for copying handouts for distribution. Speakers should not duplicate the comments of others preceding them.

We post Commission meeting minutes or summaries, including public comments, on our website at spcregion.org. You can also review them at our offices or call (412) 391-5590 for more information.

#### E. Partner Agencies and **Community Liaisons**

We collaborate with partner agencies and civic and community organizations that have long-standing relationships with the public. They are aware of the various concerns expressed by the communities they represent. We use their resources to raise awareness of our events and programs to increase our levels of public participation.

Our staff regularly presents information to interested civic and community organizations about our activities, the transportation planning process in general, and specific transportation projects.

#### F. Project-Specific Outreach

Our projects or studies can include complex issues that may require targeted public outreach efforts. When necessary, we will develop outreach and educational programs to inform various parties of project details and gather public feedback.

#### **G. Virtual Options**

Virtual meetings and online public participation opportunities have become commonplace. SPC will utilize this technology to increase participation in public meetings by offering virtual opportunities, separately or in combination with in-person events. Providing virtual platforms for public participation can help remove accessibility barriers for persons with disabilities and other potentially underserved groups.



#### 4.3 Providing Public Comment

#### A. Written Comments

We accept written comments on transportation plans, programs, and actions at any time via letter, fax, or email to the address below:

**Comments** 

Southwestern Pennsylvania Commission Two Chatham Center, Suite 500 112 Washington Place Pittsburgh, PA 15219-3451

Fax: (412) 391-9160

Email: Comments@spcregion.org

We consider written comments in the same manner as testimony presented orally at scheduled public meetings. We forward summaries of written testimony to the SPC Commissioners for their review.

#### **B.** Oral Testimony or Verbal Comments

We provide multiple opportunities for oral testimony or verbal comments, as outlined more fully in Section 4.2 of this document.

- We accept public comments at SPC Commission meetings. We incorporate a summary of the comments received into the formal meeting minutes.
- Periodically, we hold formal public meetings for specific projects, programs, or plans. Each meeting includes an opportunity for verbal public testimony or comments.

We request that individuals wishing to testify in person about a specific project, submit a written abstract at the time of the meeting. You can find project abstract forms on our website at spcregion.org. The public may bring additional presentation materials beyond the project abstract. We include supplemental presentation material in the public record.

Our staff is available at each meeting to assist those who want to deliver testimony. If you need an accommodation due to a disability, or have questions pertaining to these guidelines or format of the public meetings, please contact our Public Involvement Specialist at (412) 391-5590.

# EVALUATING OUR STRATEGIES

We continually monitor the public engagement process to sustain best practices in public participation.

See how >

# SECTION 5: EVALUATING OUR STRATEGIES





We continually monitor the public engagement process to sustain best practices in public participation. Our evaluation process includes the following:

- An outline for evaluating and improving this document and the strategies that guide how we engage the public.
- Public Participation Panels: We periodically ask the chairpersons to participate in focus groups. During focus groups they discuss the effectiveness of the Panels, ways to engage members and encourage participation, and suggestions for improving the Panels. We collect input from the Panels related to other plans, projects or studies through meetings, workshops or surveys as needed.
- Public meetings: The public can provide feedback on the effectiveness of our communication and meeting format during special workshops and meetings.
- The Commission reviews comments after a 45-day public comment period for the update of the Public Participation Plan.
   Then they recommend changes to the Public Participation Plan and our public engagement processes.

In addition to the above evaluation, we implement the following actions to improve our public engagement processes:

- Identify and consult with interested parties
- Seek out EJ/LEP organizations and resources
- Update our Limited English Proficiency Assessment
- Review ADA accessibility features of websites/ meeting locations
- Develop various forms of education media for all interested audiences
- Evaluate the effectiveness of the Public Participation Plan
- Promote Public Participation Panel appointment opportunities to the general public and interested parties
- Seek new ways to engage the Public Participation Panels and general public, including social media, virtual meetings and other online tools



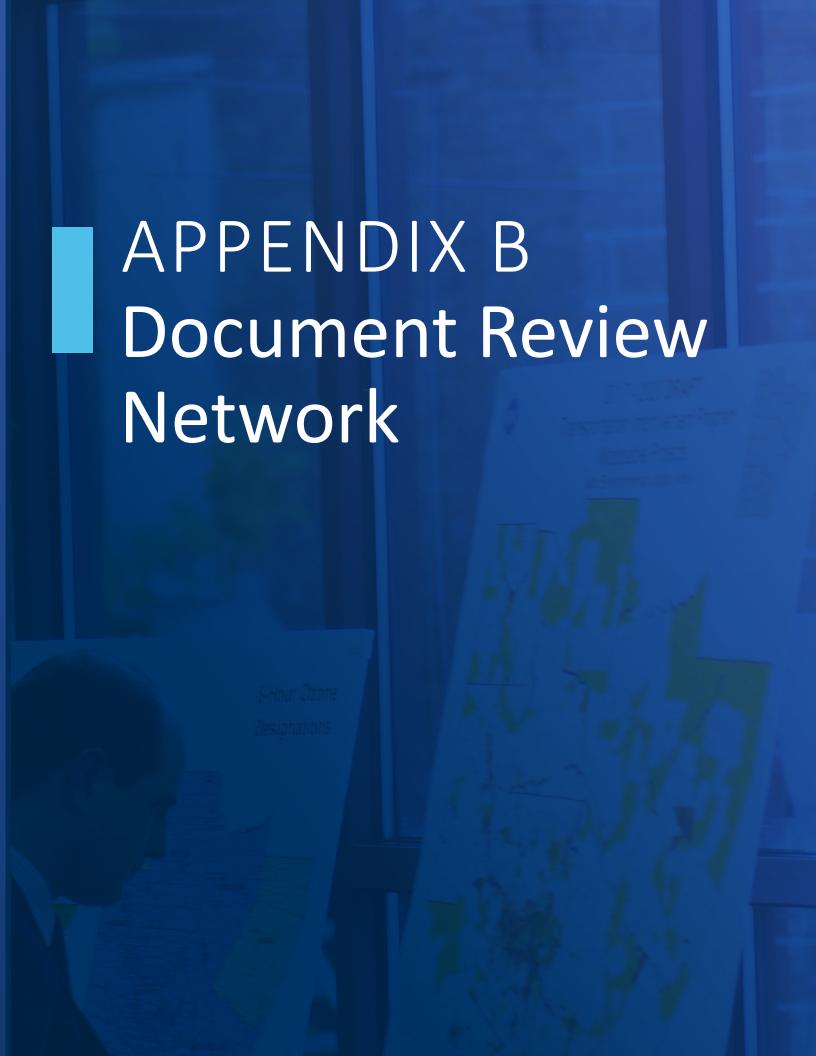


#### **Definitions**

- A. **Air Quality Conformity Determination:** Review of transportation plans and programs to ensure that they comply with federal clean air requirements. (Changes to the transportation system collectively must not worsen air quality; in areas where air quality does not meet federal standards, transportation plans and programs need to improve the air quality.)
- B. Interested Parties: (as defined in 23 C.F.R. §450.316) Citizens, affected public agencies, representatives of public transportation employees, freight shippers, providers of freight transportation services, private providers of transportation, representatives of users of public transportation, representatives of users of pedestrian walkways and bicycle transportation facilities, representatives of the disabled, and other interested parties.
- C. Long Range Transportation Plan: A transportation plan addressing at least a twenty-year planning horizon, including both long-range and short-range strategies/actions of an integrated, intermodal transportation system that facilitates the efficient movement of people and goods and meets Federal requirements (23 C.F.R. § 450.322).
- D. **Major Amendment:** Any amendment to a Long Range Transportation Plan (regional plan) or Transportation Improvement Program (TIP).
- E. **Major Decision:** The adoption or major amendment of the Long Range Transportation Plan (regional plan), Transportation Improvement Program (TIP), Air Quality Conformity Determination, or other significant transportation plan or program.
- F. Minor TIP or Long Range Transportation Plan Amendment: Correction of clerical errors; changes that are air quality neutral (projects and project types which are not required to be included in regional air quality conformity assessments for transportation plans and programs as listed in Sections 126 and 127 of EPA's Transportation Conformity Rule, 40 C.F.R. § 93).
- G. **The Public:** All individuals or groups in the SPC region. This includes individuals, affected public agencies, representatives of transportation agency employees, public and private providers of transportation, persons with disabilities, and Environmental Justice populations, including low income and minority populations.
- H. **Reasonableness:** In order to assist public involvement while also using limited staff resources efficiently, we make information available to interested parties on a regular basis through the various processes and activities outlined in this Public Participation Plan. When we receive special requests for an analysis that is not part of the planning process, or other special data or information, we will determine the reasonableness of the request. Parameters for determining reasonableness (as used in this document) will evolve around

the preparation time and costs to respond, as well as the relevancy to the transportation planning process and the agency mission. We determine reasonableness of and respond to all special requests on an individual basis.

I. Transportation Improvement Program (TIP): A staged, four-year, fiscally-constrained, intermodal program of transportation projects that is consistent with the long-range transportation plan. The TIP includes a prioritized program of projects and its financing plan based on estimated funding available. The TIP is the first stage of the regional Long Range Transportation Plan and is updated every two years.



# DOCUMENT REVIEW NETWORK

#### **County Planning Offices**

# Allegheny County Department of Economic Development

One Chatham Center, Suite 900

112 Washington Place Pittsburgh, PA 15219 Phone: 42-350-1000

Email: acic@alleghenycounty.us

# Armstrong County Department of Planning and Development

402 Market Street Kittanning, PA 16201 Phone: 724-548-3223

Email: planning@co.armstrong.pa.us

#### **Butler County Planning Commission**

1241 West Diamond Street

P. O. Box 1208

Butler, PA 16003-1208 Phone: 724-284-0364

Email: MGordon@co.butler.pa.us

#### **Beaver County Planning Commission**

810 Third Street Beaver, PA 15009 Phone: 724-770-4421

Email: <a href="mailto:lgrable@beavercountypa.gov">lgrable@beavercountypa.gov</a>

#### <u>Fayette County Office of Planning and</u> Zoning

61 East Main Street, 3rd Floor

Uniontown, PA 15401 Phone: 724-430-1211

Email: <a href="mailto:srosiek@fayettepa.org">srosiek@fayettepa.org</a>

# Greene County Department of Planning & Community Development

93 E. High Street, 2<sup>nd</sup> Floor Waynesburg, PA

15370

Phone: 724-852-5300

Email: <a href="mailto:rcleveland@co.greene.pa.us">rcleveland@co.greene.pa.us</a>

#### <u>Indiana County Department of</u> Economic Development and Planning

801 Water Street Indiana, PA 15701-1705 Phone: 724-465-3870

Email: <u>jkrug@ceo.co.indiana.pa.us</u>

#### Lawrence County Planning Department

430 Court Street

Lawrence County Government Center

New Castle, PA 16101 Phone: 724- 656-2144

Email: amckinney@co.lawrence.pa.us

#### Pittsburgh Department of City Planning

200 Ross Street, 4<sup>th</sup> Floor Pittsburgh, PA 15219 Phone: 412-255-2200

Email: planpgh@gmail.com

#### Washington County Planning Commission

Washington County Courthouse, Suite 701

100 West Beau Street, Suite 701

Washington, PA 15301 Phone: 724-228-6811

Email: cessnal@co.washington.pa.us

#### Westmoreland County Planning Department

Fifth Floor, Suites 510 and 520 40 North Pennsylvania Avenue

Greensburg, PA 15601 Phone: (724) 830-3600

Email: wcplanning@co.westmoreland.pa.us

#### **Public Libraries**

Adams Memorial Library

1112 Ligonier Street Latrobe, PA 15650 Phone: 724-539-1972

Email: library@adamslib.org

Andrew Carnegie Free Library

300 Beechwood Avenue Carnegie, PA 15106 Phone: 412-276-3456

Email: forbes.mj@gmail.com

Apollo Memorial Library

219 North Pennsylvania Avenue

Apollo, PA 15613 Phone: 724-478-4214

Email: apollo@armstronglibraries.org

Belle Vernon Public Library

505 Speer Street Belle Vernon, PA 15012 Phone: 724-929-6642

Email: bvlibrary@comcast.net

Bethel Park Public Library

5100 West Liberty Avenue Bethel Park, PA 15102 Phone: 412-835-2207

Email: bethelpark@einetwork.net

B. F. Jones Memorial Library

663 Franklin Avenue Aliquippa, PA 15001 Phone: 724-375-2900

Email: info@bfjoneslibrary.org

Blairsville Free Library

113 North Walnut Street Blairsville, PA 15717 Phone: 724-459-6077 Brownsville Free Library

100 Seneca Street Brownsville, PA 15417 Phone: 724-785-7272

Email: brpublib@gmail.com

**Burgettstown Community Library** 

2 Kerr Street

Burgettstown, PA 15021 Phone: 724) 947-9780

Email: librarian@burglibrary.org

Butler Area Public Library

218 North McKean Street

Butler, PA 16001 Phone: (724) 287-1715

Email: baplreference@bcfls.org

Carnegie Free Library of Beaver Falls

1301 Seventh Avenue Beaver Falls, PA 15010 Phone: 724-846-4340

Email: rcrisci@beaverlibraries.org

Carnegie Free Library of Connellsville

299 South Pittsburgh Street Connellsville, PA 15425 Phone: 724-628-1380

Email: cargnegie@carnegiefreelib.org

Carnegie Free Library of Swissvale

1800 Monongahela Ave Pittsburgh, PA 15218 Phone: 412-731-2300

Email:

carnegiefreelibraryofswissvale@gmail.com

Carnegie Library of Homestead

510 E. 10th Avenue Munhall, PA 15120 Phone: 412-462-3444

Email: clyons@carnegieofhomestead.org

#### Carnegie Library of Pittsburgh - Allegheny

1230 Federal Street Pittsburgh, PA 15212 Phone: 412-237-1890

#### Carnegie Library of Pittsburgh - Beechview

1910 Broadway Avenue Pittsburgh, PA 15216 Phone: 412-563-2900

#### <u>Carnegie Library of Pittsburgh - Brookline</u>

708 Brookline Boulevard Pittsburgh, PA 15226 Phone: 412-561-1003

#### Carnegie Library of Pittsburgh - Carrick

1811 Brownsville Road Pittsburgh, PA 15210 Phone: 412-882-3897

#### Carnegie Library of Pittsburgh - Downtown

612 Smithfield Street Pittsburgh, PA 15222 Phone: 412.622.3114

#### Carnegie Library of Pittsburgh - East Liberty

130 S. Whitfield Street Pittsburgh, PA 15206 Phone: 412-363-8232

#### Carnegie Library of Pittsburgh - Hazelwood

5006 Second Avenue Pittsburgh, PA 15207 Phone: 412-421-2517

#### <u>Carnegie Library of Pittsburgh - Hill District</u>

2177 Centre Avenue Pittsburgh, PA 15219 Phone: 412-281-3753

#### Carnegie Library of Pittsburgh - Homewood

7101 Hamilton Avenue Pittsburgh, PA 15208 Phone: 412-731-3080

#### Carnegie Library of Pittsburgh - Knoxville

400 Brownsville Road Pittsburgh, PA 15210 Phone: 412-381-6543

#### Carnegie Library of Pittsburgh -

Lawrenceville 279 Fisk Street Pittsburgh, PA 15201 Phone: 412-682-3668

#### <u>Carnegie Library of Pittsburgh - Library for</u> <u>the Blind and Physically Handicapped</u>

4724 Baum Blvd. Pittsburgh, PA 15213

Phone: 412-687-2440 or 800-242-0586

#### <u>Carnegie Library of Pittsburgh - Mt.</u> Washington

315 Grandview Avenue Pittsburgh, PA 15211 Phone: 412-381-3380

# <u>Carnegie Library of Pittsburgh - Oakland</u> (Main)

4400 Forbes Avenue Pittsburgh, PA 15213 Phone: 412.622.3114

#### Carnegie Library of Pittsburgh - Sheraden

720 Sherwood Avenue Pittsburgh, PA 15204 Phone: 412.331.1135

#### Carnegie Library of Pittsburgh - South Side

2205 East Carson Street Pittsburgh, PA 15203 Phone: 412-431-0505

#### Carnegie Library of Pittsburgh - Squirrel Hill

5801 Forbes Avenue Pittsburgh, PA 15217 Phone: 412-422-9650

#### Carnegie Library of Pittsburgh - West End

47 Wabash Street Pittsburgh, PA 15220 Phone: 412-921-1717

#### Carnegie Library of Pittsburgh - Woods Run

1201 Woods Run Avenue Pittsburgh, PA 15212 Phone: 412.761.3730

#### **Chartiers-Houston Community Library**

730 West Grant Street Houston, PA 15342 Phone: 724-745-4300

Email: <a href="mailto:chclbusiness@gmail.com">chclbusiness@gmail.com</a>

#### Citizens Library

55 South College Street Washington, PA 15301 Phone: 724-222-2400 Email: citlib@citlib.org

#### Community Library of Allegheny Valley

1522 Broadview Boulevard Natrona Heights, PA 15065 Phone: 724-226-3491

Email: clavlibraryharrison@gmail.com

#### **Cranberry Public Library**

2525 Rochester Road, Suite 300 Cranberry Twp., PA 16066 Phone: 724-776-9100

Email: cranberry@bcfls.org

#### **Ellwood City Public Library**

415 Lawrence Avenue Ellwood, PA 16117 Phone: 724-758-6458

Email:

ellwood library@lawrencecountylibrary.org

#### Eva K. Bowlby Memorial Library

311 North West Street Waynesburg, PA 15370 Phone: 724-627-9776

Email: reference@evakbowlby.org

#### Flenniken Memorial Library

102 East George Street Carmichaels, PA 15320 Phone: 724-966-5263

Email: director@flenniken.org

#### Ford City Public Library

1136 4th Ave Ford City, PA 16226 Phone: 724-763-3591

Email: fordcity@armstronglibraries.org

#### Frank Sarris Public Library

35 North Jefferson Avenue Canonsburg, PA 15317 Phone: 724-745-1308

Email: info@franksarrislibrary.org

#### Freeport Area Library Association

428 Market Street Freeport, PA 16229 Phone: 724-295-3616 Email: fala@salsgiver.com

#### Indiana Free Library

845 Philadelphia Street Indiana, PA 15701 Phone: 724-465-8841

#### Indiana University of Pennsylvania

Stapleton Library

431 South Eleventh Street

Indiana, PA 15705 Phone: 724-357-2330

Email: erik.nordberg@iup.edu

#### Jefferson Library

925 Old Clairton Road

Jefferson Hills, PA 15025-3158

Phone: 412-655-7741

Email: milnerj@einetwork.net

#### Kittanning Free Library

280 North Jefferson Street Kittanning, PA 16201 Phone: 724-543-1383

#### Laughlin Memorial Free Library

99 Eleventh Street Ambridge, PA 15003 Phone: 724-266-3857

Email: jmulcahy@beaverlibraries.org

#### <u>Leechburg Public Library</u>

215 1st Street

Leechburg, PA 15656 Phone: 724-236-0080

Email: <u>leechburgpubliclibrary@yahoo.com</u>

#### Mars Area Public Library

107 Grand Avenue

Box 415

Mars, PA 16046 Phone: 724-625-9048

Email: cboland@marslibrary.org

#### Monongahela Area Library

813 West Main Street Monongahela, PA 15063 Phone: 724-258-5409

Email: monongahelalib@gmail.com

#### Monaca Public Library

998 Indiana Avenue, 2<sup>nd</sup> Floor

Monaca, PA 15061 Phone: 724-775-9608

Email: psmith@beaverlibraries.org

#### Moon Township Public Library

1700 Beaver Grade Road, #100

Coraopolis, PA 15108 Phone: 412-269-0334

Email: <u>moontwp@einetwork.net</u>

#### Monessen Public Library

326 Donner Avenue Monessen, PA 15062 Phone: 724-684-4750

Email: Monessen.Public.Library@gmail.com

#### Monroeville Public Library

4000 Gateway Campus Blvd. Monroeville, PA 15146 Phone: 412-372-0500

Email: henlinen@einetwork.net

#### Mount Lebanon Public Library

16 Castle Shannon Boulevard

Pittsburgh, PA 15228 Phone: 412-531-1912

Email: events@mtlebanonlibrary.org

#### Murrysville Community Library

4130 Sardis Road Murrysville, PA 15668 Phone: 724-327-1102

Email: murrysville@wlnonline.org

#### New Castle Public Library

207 E. North Street New Castle, PA 16101 Phone: 724-658-6659 Email: scollins@ncdlc.org

#### Northland Public Library

300 Cumberland Road Pittsburgh, PA 15237 Phone: 412-366-8100

Email: northland@einetwork.net

#### Norwin Public Library

100 Caruthers Lane Irwin, PA 15642

Phone: 724-863-4700

Email: <u>dfalk@norwinpubliclibrary.net</u>

#### Penn Hills Library

1037 Stotler Road Pittsburgh, PA 15235 Phone: 412-795-3507

Email: <a href="mailto:phlibrary@einetwork.net">phlibrary@einetwork.net</a>

#### **Peoples Library**

880 Barnes Street

New Kensington, PA 15068 Phone: 724-339-1021

#### Peters Township Library

616 East McMurray Road McMurray, PA 15317-3420 Phone: 724-941-9430 Email: ptlib@ptlibrary.org

#### Rostraver Public Library

700 Plaza Drive

Belle Vernon, PA 15012 Phone: 724-379-5511

Email: rostraver@wlnonline.org

#### Saltsburg Free Public Library

417 Walnut Street Saltsburg, PA 15681 Phone: 724-702-0261

Email: saltsburgfreelibrary@gmail.com

#### Scottdale Public Library

106 Spring Street Scottdale, PA 15683 Phone: 724-887-6140

Email: scottdalepubliclibrary@gmail.com

#### Shaler North Hills Library

1822 Mount Royal Boulevard

Glenshaw, PA 15116 Phone: 412-486-0211

Email: shalerref@einetwork.net

#### **Uniontown Public Library**

24 Jefferson Street Uniontown, PA 15401 Phone: 724-437-1165

Email: info@uniontownlib.org

# Worthington West Franklin Community Library

214 East Main Street Worthington, Pa. 16262 Phone: 724-297-3762

Email: wwlibrary@comcast.net

#### Western Allegheny Community Library

181 Bateman Road Oakdale, PA 15071 Phone: 724-695-8150

Email: westallegheny@einetwork.net

#### Zelienople Public Library

227 South High Street Zelienople, PA 16063 Phone: 724-452-9330

Email: zelienople@bcfls.org

# APPENDIX C Limited English Proficiency Resources

# LIMITED ENGLISH PROFICIENCY RESOURCES

# Bhutanese Community Association of Pittsburgh (BCAP)

3000 Brownsville Road Pittsburgh, PA 15227 Website: <a href="www.bcap.us">www.bcap.us</a> Email: <a href="contact@bcap.us">contact@bcap.us</a> Phone: 412-668-3197

#### Casa San Jose

(Beechview)

2116 Broadway Avenue
Pittsburgh, PA 15216
Website: casasanjose.org
Email: info@casasanjose.org

Phone: 412-343-3111

(East Liberty)

116 South Highland Avenue 15206 Pittsburgh, PA 15206 Website: <u>casasanjose.org</u>

Email: eloffice@casasanjose.org

Phone: 412-339-6666

(Ambridge)

725 Glenwood Avenue Ambridge, PA 15003 Website: <u>casasanjose.org</u> Email: <u>milena@casasanjose.org</u>

Phone: 412-330-9096

#### COESA: Brazilian Association in Pittsburgh

1555 Broadway Avenue Pittsburgh, PA 15216 Website: <u>coesabrazil.org</u>

Email: contact@coesabrazil.org

Phone: 412- 420-0742

#### Familia & Comunidad Westmoreland

Greensburg, PA

Website: <a href="mailto:famycom.org">famycom.org</a>
Email: <a href="mailto:info@famycom.org">info@famycom.org</a>
Phone: 724-672-3783

#### French Cultural Center

719 Melbourne St Pittsburgh, PA 15217

Website:

sites.google.com/view/francophonesandbo

x-new

Email: cfpittsburgh@gmail.com

#### Global Switchboard (not sure what this is)

305 34<sup>th</sup> Street Pittsburgh, PA 15201

Website: <a href="mailto:theglobalswitchboard.org">theglobalswitchboard.org</a> Email: admin@theglobalswitchboard.org

Phone: 412-471-7852

#### Istituto Mondo Italiano

7604 Charleston Avenue Pittsburgh, PA 15218

Website:

https://www.istitutomondoitaliano.org/ Email: mondoitaliano@earthlink.net

Phone:412-478-2681

#### Language Line Services

Over-The-Phone Language Interpretation 1 Lower Ragsdale Drive, Building 2

Monterey, CA 93940

Website: www.languageline.com

Email: CustomerCare@LanguageLine.com

Phone: 800-752-6096

#### **Latino Community Center**

212 9<sup>th</sup> Street, 5<sup>th</sup> Floor Pittsburgh, PA 15222

Website: <a href="mailto:www.latinocommunitycenter.org">www.latinocommunitycenter.org</a> Email: info@latinocommunitycenter.org

Phone: 412-335-7446

#### Latin American Cultural Union

1555 Broadway Avenue, 2<sup>nd</sup> Floor

Pittsburgh, PA 15216
Website: <a href="www.lacunet.org">www.lacunet.org</a>
Email: <a href="lacunetinfo@gmail.com">lacunetinfo@gmail.com</a>

Phone: 412-345-1047

#### La Mega Media

6401 Penn Avenue, Suite 300

Pittsburgh, PA 15206

Website: www.lamegamedia.com

Phone: 412-999-0808

## <u>Pittsburgh Metro Area Hispanic Chamber of</u> Commerce

1555 Broadway Avenue, Second Floor

Pittsburgh, PA 15219
Website: <a href="www.pmahcc.org">www.pmahcc.org</a>
Email: <a href="mailto:chamber@pmahcc.org">chamber@pmahcc.org</a>

Phone: 412-533-9300

# Somali Bantu Community Association of Pittsburgh

305 34<sup>th</sup> Street Pittsburgh, PA 15201

Website:

www.facebook.com/pittsburghsbcap Email: aweys.mwaliya@gmail.com

Phone: 412-519-5339

#### **WEDO 810 AM**

1985 Lincoln Way

White Oak, PA 15131-2415
Website: <a href="www.wedo810.com">www.wedo810.com</a>
Email: <a href="www.wedo810.com">wedoradio@comcast.net</a>

Phone: 412-823-7000

#### WRCT 88.3 FM (Barrio Latino on the Air)

1 WRCT Plaza

5000 Forbes Avenue Pittsburgh, PA 15213 Website: <a href="www.wrct.org">www.wrct.org</a> Email: <a href="mailto:info@wrct.org">info@wrct.org</a> Phone: 412-621-0728

#### **YWCA Butler**

120 W. Cunningham Street

Butler, PA 16001

Website: www.ywcabutler.org

Email:

Phone: 724-287-5709

#### YWCA Greater Pittsburgh

Downtown - 305 Wood Street

Pittsburgh, PA 15222

Homewood – 6907 Frankstown Avenue

Pittsburgh, PA 15208

Website: <a href="www.ywcapgh.org">www.ywcapgh.org</a> Email: <a href="www.ywcapgh.org">ywca@ywcapgh.org</a> Phone: 412-391-5100

#### YWCA Westmoreland County

424 North Main Street Greensburg, PA 15601

Website: <a href="mailto:www.ywcawestmoreland.org">www.ywcawestmoreland.org</a></a>
<a href="mailto:Emailto:www.ywcawestmoreland.org">Email: info@ywcawestmoreland.org</a>

Phone: 724-834-4339



### Absentee-Shawnee Tribe of Indians of Oklahoma

[electronic submissions]: Edwina Butler-Wolfe, Governor 2025 S. Gordon Cooper Drive Shawnee, OK 74801

Phone: (405) 275-4030 ext. 6308 Email: edwinab@astribe.com

#### **Cayuga Nation**

[paper submissions]: Clint Halftown P.O. Box 803 Seneca Falls, NY 13148

Phone: (315) 568-0750

Email: <a href="mailto:clint.halftown@gmail.com">clint.halftown@gmail.com</a>

#### **Delaware Nation, Oklahoma**

[electronic submissions]: Deborah Dotson, Tribal President P.O. Box 825 31064 State Highway 281, Bldg 100 Anadarko, OK 73005

Phone: (405) 247-2448

Email: ec@delawarenation.com

#### **Delaware Tribe of Indians**

[cc: electronic submissions]: Chet Brooks, Chief 601 High St.

Bartlesville, OK 74006 Phone: (918) 336-5272

Email: cbrooks@delawaretribe.org

#### Delaware Tribe of Indians (cont.)

[electronic submissions]:

Susan Bachor, Historic Preservation

Representative 126 University Circle Stroud Hall, Rm 437 East Stroudsburg, PA 18301

Phone: (570) 422-2023

Email: sbachor@delawaretribe.org

#### Delaware Tribe of Indians (cont.)

[cc: electronic submissions]:
Brice Obermeyer, THPO
Delaware Tribe Historic Preservation
Office Roosevelt Hall, Rm 212 1 Kellog
Drive

Emporia, KS 66801

Email: bobermeyer@delawaretribe.org

#### **Eastern Shawnee Tribe of Oklahoma**

[electronic submissions]: Glenna Wallace, Chief Eastern Shawnee Tribe of Oklahoma P. O. Box 350

Seneca, MO 64865 Phone: (918) 666-2435 Email: gjwallace@estoo.net

#### **Oneida Indian Nation**

[paper submissions]:
Raymond Halbritter, Nation
Representative
2037 Dream Catcher Plaza
Oneida, NY 13421
Phone: (315) 829-8900

Email: info@oneida-nation.org

#### **Oneida Nation**

[paper submissions]: Tehassi Hill, Chair P. O. Box 365 N7210 Seminary Rd Oneida, WI 54155-0365 Phone: (920) 869-2214

#### **Onondaga Nation**

[paper submissions]: Sidney Hill, Chief 4040 Route 11 Nedrow, NY 13120 Phone: (315) 469-0302

Email: admin@onondaganation.org

#### **Seneca Nation of Indians**

[paper submissions]: Rickey Armstrong, Sr., President 90 O:hi'yoh Way Salamanca, NY 14779 Phone: (716) 945-1790

#### Seneca-Cayuga Nation

[electronic submissions]: William L. Fisher, Chief

P.O. Box 453220 23701 S. 655 RD Grove, OK 74344

Phone: (918) 787-5452 Ext. 6012 Email: wfisher@sctribe.com

#### **Saint Regis Mohawk Tribe**

[paper submissions]: Chief Beverly Kiohawiton Cook 71 Margaret Terrance Memorial Way Akwesasne, NY 13655

#### **Shawnee Tribe**

[electronic submissions]: Cassie Harper, Tribal Administrator P.O. Box 189 29 South Highway 69a Miami OK 74355

Phone: (918) 542-2441

Phone: (518) 358-3141

Email: cassie@shawnee-tribe.com

#### Stockbridge Munsee Community,

#### Wisconsin

[electronic submissions]: Shannon Holsey, Tribal President N8476 MohHeConNuck Road Bowler, WI 54416

Phone: (715) 793-4387

Email: shannon.holsey@mohican-nsn.gov

#### **Tonawanda Band of Seneca**

[electronic submissions]: Roger Hill, Chief P.O. Box 795 7027 Meadville Road Basom, NY 14013 Phone: (716) 542-4244

Email: tonseneca@aol.com

#### **Tuscarora Nation**

[paper submissions]: Leo Henry, Chief 2006 Mt. Hope Road Lewiston, NY 14092 Phone: (716) 297-1148



#### **Title VI Notice to the Public**

The Southwestern Pennsylvania Commission will provide information to the public regarding the SPC's obligations under FTA's Title VI regulations and apprise members of the public of the protection against discrimination afforded to them by Title VI. At a minimum, the SPC shall disseminate this information to the public by posting the notice on its website and in public places where the Title VI notice is relevant. The SPC will post this notice on our website, in our office and in the vanpool vans. See Appendix A for copies of SPC's Title VI poster.

The SPC will widely distribute its Title VI plan. The Title VI notifications are also included with all newly printed or revised agency publications, brochures and pamphlets meant for public consumption. The following notice is standard wording for publications, brochures, flyers, etc.

The SPC is committed to compliance with Title VI of the Civil Rights Act of 1964 and all related regulations and relevant guidance. The SPC assures that no person in the United States shall, on the grounds of race, color or nation origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance.

To request additional information on the SPC's Title VI policy, or to file a discrimination complaint, please contact the SPC at (412) 391-5590.

The Complaint Procedure is located on our website at <a href="https://spcregion.org/pdf/titleVI/SPCTitleVIComplaintPolicyandForm.pdf">https://spcregion.org/pdf/titleVI/SPCTitleVIComplaintPolicyandForm.pdf</a> and a hard copy can be obtained from our office at:

Southwestern Pennsylvania Commission
Title VI Coordinator

Two Chatham Center, Suite 500 112 Washington Place Pittsburgh, PA 15219

#### SPC Title VI Notice To Public

The Southwestern Pennsylvania Commission (SPC) hereby gives public notice that it is the policy of the Commission to assure full compliance with Title VI of the Civil Rights Act of 1964, the Civil Rights Restoration Act of 1987, Executive Order 12898 on Environmental Justice, and related statutes and regulations in all programs and activities. Title VI and other related statutes require that no person in the United States of America shall, on the grounds of race, color, sex, national origin, age, or disability, be excluded from the participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity for which SPC receives federal financial assistance. Any person who believes they have been aggrieved by an unlawful discriminatory practice by SPC under Title VI has a right to file a formal complaint with the Commission. Any such complaint must be in writing and filed with SPC's Title VI Coordinator within one hundred eighty (180) days following the date of the alleged discriminatory occurrence. For more Information call 412-391-5590.

#### **Title VI Complaint Procedures**

Title VI of the Civil Rights Act of 1964, as amended, prohibits discrimination on the basis of race, color, or national origin. Subsequent laws and Presidential Executive Orders added disability, sex, age, income status and limited English proficiency to the criteria for which discrimination is prohibited, in programs and activities receiving federal financial assistance. As a recipient of federal assistance, the SPC has adopted a Discrimination Complaint Procedure as part of its Title VI Plan to comply with Title VI, Title II of the Americans with Disabilities Act of 1990 (ADA)/Section 504 of the Rehabilitation Act of 1973 (Section 504), and associated statutes.

- 1. Any person who believes that he or she, individually, as a member of any specific class, or in connection with any disadvantaged business enterprise, has been subjected to discrimination prohibited by Title VI of the Civil Rights Act of 1964, as amended, Title II of the Americans with Disabilities Act of 1990 (ADA)/Section 504 of the Rehabilitation Act of 1973 (Section 504), or any nondiscrimination authority, may file a complaint with SPC. A complaint may also be filed by a representative on behalf of such a person. All complaints will be referred to the SPC Title VI Coordinator for review and action.
- 2. In order to have the complaint considered under this procedure, the complainant must file the complaint no later than 180 days after:
  - a. The date of the alleged act of discrimination; or
  - b. Where there has been a continuing course of conduct, the date on which that conduct was discontinued. In this case, the recipient or his/her designee may extend the time for filing or waive the time limit in the interest of justice, specifying in writing the reason for so doing.
- 3. Complaints shall be in writing and shall be signed by the complainant and/or the complainant's representative. Complaints should set forth as fully as possible the facts and circumstances surrounding the claimed discrimination. In the event that a person makes a verbal complaint of discrimination to an officer or employee of the recipient, the person shall be interviewed by the Title VI Coordinator. If necessary, the Title VI Coordinator will assist the person in putting the complaint in writing and submit the written version of the complaint to the person for signature. The complaint shall then be handled in the usual manner.
- 4. Within 10 days, the SPC Title VI Coordinator will acknowledge receipt of the allegation in writing; inform the complainant of action taken or proposed action to process the allegation; advise the respondent of their rights under Title VI and related statutes; and, advise the complainant of other avenues of redress available, such as the Pennsylvania Department of Transportation (PennDOT), the Federal Highway Administration (FHWA) or the Federal Transit Administration (FTA).
- 5. Within 10 days, a letter will be sent to the PennDOT Central Office, Civil Rights Division, and a copy to the FHWA Pennsylvania Division Office or other agency. This letter will list the names of the parties involved, the basis of the complaint, and the assigned investigator.
- 6. Generally, the following information will be included in every notification to the Penn DOT Office of Civil Rights:
  - a. Name, address, and phone number of the complainant.
  - b. Name(s) and address(es) of alleged discriminating official(s).

- c. Basis of complaint (i.e., race, color, national origin, sex, age, disability, income status, limited English proficiency).
- d. Date of alleged discriminatory act(s).
- e. Date of complaint received by the recipient.
- f. A statement of the complaint.
- g. Other agencies (state, local or federal) where the complaint has been filed.
- h. An explanation of the actions the recipient has taken or proposed to resolve the issue raised in the complaint.
- 7. Within 60 days, the SPC Title VI Coordinator will conduct and complete an investigation of the allegation and based on the information obtained, will render a recommendation for action in a report of findings to the Executive Director. The complaint should be resolved by informal means whenever possible. Such informal attempts and their results will be summarized in the report of findings.
- 8. Within 90 days of receipt of the complaint, the SPC Title VI Coordinator will notify the complainant in writing of the final decision reached, including the proposed disposition of the matter. The notification will advise the complainant of his/her appeal rights with Penn DOT or the FHWA or other agency, if they are dissatisfied with the final decision rendered by SPC. SPC's Title VI Coordinator will also provide the PennDOT Civil Rights Central Office with a copy of the determination and report findings.
- 9. In the case a nondiscrimination complaint that was originated at SPC is turned over to and investigated by Penn DOT, FHWA or another agency, the SPC Title VI Coordinator will monitor the investigation and notify the complainant of updates, in accordance with applicable regulations, policies and procedures.
- 10. In accordance with federal law, the SPC will require that applicants of federal assistance notify the SPC of any law suits filed against the applicant or sub-recipients of federal assistance or alleging discrimination; and a statement as to whether the applicant has been found in noncompliance with any relevant civil rights requirements.
- 11. The SPC will collect demographic data on staff, committees, and program areas in accordance with 23 CFR, 49 CFR and SPC's established procedures and guidelines.
- 12. The SPC will retain Discrimination Complaint Forms and a log of all complaints filed with or investigated by SPC.
- 13. Records of complaints and related data will be made available by request in accordance with the Pennsylvania Freedom of Information Act.

#### **Title VI Complaint Form**

Information on how to file a complaint is located on the SPC website. The complaint may be mailed or delivered to:

Southwestern Pennsylvania Commission
Title VI Coordinator
Two Chatham Center, Suite 500
112 Washington Place
Pittsburgh, PA 15219

Individuals may also reach the designated SPC Title VI Coordinator at (412) 391-5590, or send email to: TitleVI-Coordinator@spcregion.org.

#### TITLE VI COMPLAINT FORM

Complaints must be in writing and filed with the SPC Title VI Coordinator within 180 calendar days following the date of the alleged discriminatory occurrence. Complainant has a right to representation, file a written complaint with FTA, Regional Civil Rights Officer, and complainant has the option to remain anonymous or to seek assistance in filling out the complaint form.

ground(s) you believe you were discriminated against by checking the applicable boxes below:  Race Color Nat. Origin Other  Explain why you believe discrimination has taken place. Please provide date(s), time(s), and location(s) of discrimination. Please provide witness name(s), address (es), and telephone number(s). Please provide name(s) and work location(s) of person(s) you believe responsible for the	Your Name	Name Date of Filing					
FTA recognizes race, color and national origin as basis for Title VI complaints. Indicate on what ground(s) you believe you were discriminated against by checking the applicable boxes below:    Race	Your Address						
Explain why you believe discrimination has taken place. Please provide date(s), time(s), and location(s) of discrimination. Please provide witness name(s), address (es), and telephone number(s). Please provide name(s) and work location(s) of person(s) you believe responsible for the	Work Phone	Home Phone	Cell Phor	ne			
Race Color Nat. Origin Other  Explain why you believe discrimination has taken place. Please provide date(s), time(s), and location(s) of discrimination. Please provide witness name(s), address (es), and telephone number(s). Please provide name(s) and work location(s) of person(s) you believe responsible for the discrimination. Explain the resolution you request. (Use additional sheets of paper if needed.)							
location(s) of discrimination. Please provide witness name(s), address (es), and telephone number(s). Please provide name(s) and work location(s) of person(s) you believe responsible for the	Race	☐ Color	☐ Nat. Origin	☐ Other			
	location(s) of discrimina Please provide name	ation. Please provide witnes (s) and work location(s)	ss name(s), address (e of person(s) you b	s), and telephone number(s). pelieve responsible for the			

#### Indicate the person(s) who are alleged to be responsible.

Name(s)	Agency	Work Location (if known)	Classification (if known)

What Remedy? I	Requested Action?	And/or Adjustment you are requesting?	Please be specific.	Use
additional sheets	as necessary		_	
				_
Your Signature _				
Date				

Form SFN 51795 Revised: June 1, 2011

#### **Appeal Process**

If the Complainant does not agree with the decision by the Respondent and cannot come to an informal agreement, the Complainant can directly file the complaint with:

Pennsylvania Department of Transportation Bureau of Equal Opportunity PO Box 3251 Harrisburg, PA 17101-3251

Federal Highway Administration Pennsylvania Division Office 228 Walnut Street, Room 508 Harrisburg, PA 17101-1720

Federal Transit Administration Office of Civil Rights Title VI Program Coordinator East Building, 5<sup>th</sup> Floor – TCR 1200 New Jersey Ave., SE Washington, DC 20590

U.S. Department of Justice Office for Civil Rights 810 7<sup>th</sup> Street, NW Washington, DC 20531

# Comisión del suroeste de Pensilvania Coordinador del Título VITwo Chatham Center, Suite 500 112 Washington Place Pittsburgh, PA 15219 (412) 391-5590

#### FORMULARIO DE QUEJAS TITULO VI

Quejas deben ser sometidas por escrito y presentadas al Coordinador de Titulo VI durante los 180 días a partir de la fecha en que ocurrió la presunta discriminación. El demandante tiene derecho a representación. Someta su queja por escrito a FTA, Oficial de Derechos Civiles de la Region. El demandante tiene la opción a permanecer anónimo o solicitor ayuda llenando el formulario de quejas.

Nombre			_
Fecha			
Dirección			
Tel Empleo		_ Tel Hogar	
Tel Cel	<del></del>		
	· · ·	nal como bases para quejas al Titu marcando una de las siguientes op	·
↑ □ Raz	a †	□ Color ↑	□ Origen Nacional
Por favor provea nom nombre(s) y lugar(es)	bres de testigo(s), de empleo de la(s	criminación. Por favor provea fech direccion(es), y número(s) de telé ) persona(s) quienes usted cree so ue está pidiendo. (Use mas hojas s	fono. Por favor provea n responsables de la
Indique que persona	(s) son presuntam	ente responsables	
Nombre(s)	Agencia	Lugar de empleo (si disponible)	Clasificación (si disponible)

¿Qué remedio, acción, o ajuste está solicitando? Por favor sea específico(a). Use mas hojas si es necesario.

Firma		 		
Fecha				

Formar SFN 51797

Revisado: October 24, 2011

#### Proceso de apelación:

Si el demandante no está de acuerdo con la decisión del demandado y no puede llegar a un acuerdo informal, el demandante puede presentar la queja directamente a:

Departamento de transporte de Pensilvania Oficina de Igualdad de Oportunidades PO Box 3251 Harrisburg, PA 17101-3251

Administración Federal de Carreteras Oficina de la división de Pensilvania 228 Walnut Street, Room 508 Harrisburg, PA 17101-1720

Administración Federal de Tránsito Oficina de Derechos Civiles Coordinador del programa del Título VI East Building, 5<sup>th</sup> Floor – TCR 1200 New Jersey Ave., SE Washington, DC 20590

Departamento de justicia Oficina de Derechos Civiles 810 7<sup>th</sup> Street, NW Washington, DC 20531





#### **EVALUATION FORM**

Southwestern Pennsylvania Commission (SPC) uses this form to document the review of the Public Participation Plan and to recommend necessary updates.

Initial	Evaluation Completed by:
Date:	
NEED F	OR PUBLIC PARTICIPATION PLAN UPDATE
1.	Are there new Federal or State legislation, guidance, regulation, or Executive Orders that add, remove, or modify our public participation requirements?  Yes  No
2.	Does a pending update or revision to another primary planning document (LRTP, TIP, etc.) require us to update the Public Participation Plan for consistency?  Yes  No
3.	Has FHWA or FTA issued a "corrective action" to SPC, identifying a deficiency in the Public Participation Plan?  Yes  No
4.	Does the current Public Participation Plan involve provisions, stipulations, or commitments that we don't consistently achieve or implement?  Yes  No
5.	Does current public participation involve processes that we consistently implement but are not included in the Public Participation Plan?  Yes  No
6.	Have surveys or measures of "satisfaction" indicated consistent dissatisfaction with the plan itself or any of the plan elements?  Yes  No
OPEN-E	NDED REVIEW
	e the Public Participation Plan more effective, easier to implement, more understandable, or organized, please answer the following questions:
1.	What elements of the current Public Participation Plan require refinement, clarification, or revision?

2.	What materials, resources, tools, or other elements should we include to improve the effectiveness of the Public Participation Plan?
3.	Should we update the Public Participation Plan?  Yes No

If we should update the plan, what degree of update should we pursue?

- Full update/plan replacement (substantial changes to all parts)
- Selective update (substantial changes to certain parts)
- Minor administrative revisions (non-substantive corrections, clarifications and changes that have no impact on content or processes)